

**ENGINEERED SYSTEMS (ELECTRICAL) LTD**  
**Unit 1 Waterside Industrial Park, Waterside Road,**  
**Leeds, LS10 1RW**

**QUALITY ASSURANCE POLICY**

**PURPOSE:**

It is the policy of ENGINEERED SYSTEMS (ELECTRICAL) LTD to provide its customers with a high-quality service. The overall policy of our company is to provide the people, organization and resources to supply our customers with the products and services that satisfy their requirement in every respect.

**SCOPE:**

Furthermore, it is our policy to continually improve and enhance our Quality System by monitoring and measuring its success. Commitment to the implementation of supporting managerial and business operational systems is essential to realizing our goal.

We believe in the concept of client and supplier working together in pursuing this policy and in continually striving for improvements in service quality.

Our quality policy is based on ensuring that we fully identify and conform to the needs of our customers, check our service provision processes to identify potential errors and taking necessary action to eliminate them, everyone understanding how to perform their job and doing it right first time.

**CONTROL MEASURES:**

To ensure that the policy is successfully implemented, employees will be responsible for identifying customer requirements and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met, and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

Our Company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our customers.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development program.

Our Quality Policy has the full support of Senior Management and, together with related procedures we ensure that our activities are controlled in a manner compatible with achieving the required service levels and obligations effectively. It is mandatory that our employees adhere to our procedures in order to achieve a consistent approach to Quality assurance.

**CONSEQUENCES OF NON-COMPLIANCE:**

Where an employee commits a clear breach of company rules relating to this policy, action will be taken under our disciplinary procedures as appropriate.

**Signed By the Executive Responsible for Quality:**



**Michael Keith**  
**Managing Director**  
**Date: 28<sup>th</sup> August 2025**